



RELATIONAL COORDINATION
RESEARCH COLLABORATIVE



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Relational Coordination Research Collaborative and Salus Global Corporation jointly announce RC Certification of Sally Rogers

WALTHAM, MA/LONDON, ON – The Relational Coordination Research Collaborative and Salus Global Corporation announced jointly today that Sally Rogers of Salus Global Corporation has successfully attained the coveted designation of a Relational Coordination Certified Professional.

The Relational Coordination Research Collaborative (RCRC), based at The Heller School for Social Policy and Management at Brandeis University counts among its foundational principles, communication and relating for the purpose of task integration – a powerful driver of performance when work is interdependent, uncertain and time constrained. RC Certified professionals are certified for their skills in helping organizations use relational coordination principles and metrics for fostering positive organizational change. They have a common set of skills and come from two kinds of backgrounds - some are trained primarily in organizational development and process consultation while others are trained primarily in work process improvement methods. These two backgrounds bring complementary skills for successful RC interventions. Unlike certification programs that offer a certificate based on course attendance, this program consists of a rigorous peer review process involving two change initiatives, which can take from several months to more than a year. RC Certification is governed by the RCRC Board and its Training and Certification Committee. To see a full list of RC Certified professionals, visit rcrc.brandeis.edu.

Sally Rogers is an experienced health care leader with over 30 years clinical and leadership experience in both tertiary and community hospital settings. Her clinical practice has been focused in the area of perinatal nursing. She was responsible for the introduction of the obstetrical patient safety MORE^{OB} Program (Salus Global's flagship program) within her leadership roles as Clinical Manager and then as Director at two different community hospitals. Sally joined the Salus Global leadership team in 2014 and currently holds the position of Director, Client Solutions. She oversees the program delivery in North America as well as providing direct client facilitation working directly with hospital clinical and leadership teams to support their pursuit of excellence in quality improvement initiatives and transformational change.

Sally completed her Bachelor of Science in Nursing at Queen's University and continued her formal education obtaining her Masters of Business Administration from the Schulich School of Business with a focus on Organizational Behavior. She is a member of the Canadian Nursing Association (CNA) and the Registered Nurses Association of Ontario (RNAO).

Malcolm Eade, Salus Global's President and CEO remarked, "This designation is important recognition for the unique and powerful skillset we provide to our clients. It also strengthens our ability to truly get to the heart of culture change. We are proud to partner and collaborate with RCRC to continue to further the science of Relationships."

"The RCRC is thrilled to add Sally Rogers to our group of highly skilled RC Certified Professionals.", said Jody Hoffer Gittel, Executive Director of the RCRC and Professor at Brandeis University. "I have no doubt that Sally's current and future clients will be just as impressed with the depth of her understanding of relational coordination interventions and measurement as we are."

About the RCRC: Based at Brandeis University's Heller School for Social Policy & Management, the RCRC connects researchers and practitioners around the world to develop and test new models of change. We explore how participants transform their relational dynamics and how they

redesign their structures to reinforce the new dynamics. We explore how these changes affect performance outcomes including quality, safety, efficiency, engagement, learning and innovation. For more information about the RCRC or RC Certification, please contact Tanya Allain, Director of Partner Relations and Communication at tallain@brandeis.edu.

About Salus Global: Salus Global is a leader in the delivery of innovative solutions to help build stronger healthcare teams. Salus Global is a specialty consulting firm continuously immersing itself in leading-edge concepts in complex organizations focusing on interdependent team performance, patient safety and risk management.

The innovative leader trusted by healthcare organizations to help teams achieve extraordinary results, Salus Global is well known for its flagship MORE^{OB} Program (“MOREOB”), a comprehensive patient safety and performance improvement program for interprofessional obstetrical teams. MORE^{OB} and the non-obstetrical version of the program MORE^{EX}, have been delivered in over 300 hospitals and to more than 16,000 participants over the past twelve plus years. The result is a significant reduction in adverse events, a measurable reduction in costs, and improved teamwork and communication across all disciplines.

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